



## About the Authors

**John Y. Arrasjid** has over 20 years of expertise in the computer science field. His experience includes work with AT&T, Amdahl, 3Dfx Interactive, Kubota Graphics, Roxio, and his own company, WebNexus Communications. John is currently a senior member of the VMware Professional Services Organization (PSO) as a Consulting Architect. He is the Worldwide Business Continuity and Disaster Recovery Practice Lead and is a developer of consulting engagements, including Performance, Security, Disaster Recovery and Backup, VMware Consolidated Backup, and Site Recovery Manager. He was the original developer of the vmsnap/vmres scripts that evolved into Consolidated Backup. John regularly presents at VMworld, USENIX, LISA, LinuxWorld, and other conferences. John is also a founding member of the two VMware music bands Elastic Sky and The Hypervisors.

**Karthik Balachandran** is a Senior Consultant specializing in helping IT organizations design, deploy, and manage their technology efficiently. Karthik is currently developing best practices for operational readiness using VMware Infrastructure. This enables companies to adopt and expand their virtual environment while adapting processes and existing technology to the environment. Karthik has worked in software development, release engineering, and enterprise consulting for Verizon and VMware, among other companies. In the Virtual Desktop Infrastructure (VDI) area, Karthik worked on product development and requirement definition for VMware's connection broker (VMware View Manager) technology. His expertise in VDI and ITIL methodologies has helped his clients implement scalable, low-cost solutions.

**Daniel Conde** is a Senior Technical Account Manager at VMware. His experience includes work at Digital Equipment Corporation, Microsoft, NetIQ, and Rendition Networks in software development, product management, business development, and professional services. He is a coauthor of USENIX conference papers "An Experimental Symmetric Multiprocessor Ultrix Kernel" and "Ultrix Threads." He has authored articles and books and spoken at conferences on a variety of information technology and computer science topics.

**Gary Lamb** is Senior Director, Data Center Virtualization Practice for INX, a VMware Premier Partner. Gary has been working with VMware since ESX 1.0. During his 23 years in IT, he has served as a MVS systems programmer, LAN/WAN design and integration architect, and an enterprise security assessment practitioner (2+ years with ISS). Gary also has an extensive background in disaster recovery. He designed the branch ATM backup network for one of the nation's largest banks and spent two years on a disaster recovery team for a Fortune 1000 Company. Gary can be contacted at Gary.Lamb@inxi.com.

**Steve Kaplan** is Vice President, Data Center Virtualization Practice for INX. Steve has authored scores of articles, white papers, and books on different aspects of virtual infrastructure and is the author of the VirtualMan comic book series. He has spoken on data-

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