

About the Author

Gretchen K. Phillips is currently the manager of the UNIX Support Group at the University at Buffalo. As such, she is responsible for hiring and directing a group of fifteen full-time staff and several students in all areas of UNIX support, including system configuration and installation, networking, and daily operations. This group provides support for the centralized UNIX campus infrastructure, including timesharing systems, administrative systems built on Oracle and Sybase, a DCE cell, NFS and DFS file servers, campus name-service, and other UNIX-based services for over 40,000 faculty, researchers, and students. Additionally, this group supports UNIX workstations running Solaris, IRIX, and AIX, as well as NT workstations, networked across two campuses. She has been involved in UNIX systems administration since 1983.