

## **About the Author**

John Sellens is the General Manager for Certainty Solutions in Canada, based in Toronto (Certainty Solutions was formerly GNAC—Global Networking and Computing). Before joining Certainty Solutions, he was Director of Network Engineering at UUNET Canada, and was employed for 11 years at the University of Waterloo in a variety of computing-related positions. He has also worked as a public accountant and a music store clerk. John has a master's degree in Computer Science from the University of Waterloo, and is a Chartered Accountant.

John has written a number of articles and papers for USENIX over the years, including the articles on which this booklet is based. John enjoys teaching and talking, so much so that sometimes he just won't shut up.

John, Joanne, and their delightful children live in Unionville, Ontario. John would like to express his heartfelt thanks to his entire family for their loving forbearance of all his uncommon quirks.